## West Leicestershire CCG and East Leicestershire & Rutland CCG Performance (CCG Improvement & Assessment Framework 16/17) **BETTER HEALTH** Previous Data ELR CCG WL CCG DoT DoT WL - 10.5% **Smoking** Maternal Smoking at Delivery Below 15/16 baseline 8 9% û 7 9% ſî ELR - 8.6% Childhood WL - 29.9% Percentage of children aged 10 - 11 classified as overweight or obese Below 14/15 baseline ELR - 28.2% Obesity WL - 42.8% % of people with diabetes meeting all 3 targets (HbA1c, blood pressure Above 14/15 baseline ELR - 41.9% & cholesterol) **Diabetes** People with diabetes diagnosed less than a year who attend a structure WL - 0.4% Above 14/15 baseline education course ELR - 2.1% WL - 1729 Emergency hospital admissions for injuries due to falls in persons aged Falls Below 15/16 baseline 1582 Û 1704 Û 65+ per 100,000 population ELR - 1828 WL - 58% WL - 78% Utilisation of the NHS e-referral service to enable choice at first routine Û Û 60% ELR - 80% ELR - 67% Personal health budgets Personalisation WL - 46.3% Û Û Below 14/15 baseline and choice Percentage of deaths which take place in hospital 46% ELR - 44% WL - 62.1% People with a long-term condition feeling supported to manage their Above 14/15 baseline Û Û 63% 65% ELR - 64.8% 12 mth rolling Unplanned hospitalisation for chronic ambulatory care sensitive WL - 767 12 mth rolling Û Û Below 15/16 baseline conditions per 100,000 popn (Local data) ELR - 807 Unplanned hospitalisation for asthma, diabetes and epilepsy in under WL - 164 12 mth rolling 12 mth rolling Û Û Below 15/16 baseline 19s per 100,000 popn (Local data) ELR - 168 190 148 Health WL - 1081 12 mth rolling 12 mth rolling Inequalities Emergency admissions for acute conditions that should not usually Below 15/16 baseline Û Û require hospital admission per 100,000 popn (Local data) ELR - 1113 1088 1099 12 mth rolling Emergency admissions from children with lower respiratory tract WL - 219 12 mth rolling Û Û Below 15/16 baseline infections (LRTI) per 100,000 popn (Local data) ELR - 254 246 259 Anti-microbial resistance: Appropriate prescribing of antibiotics in WL - 1.03 $\Leftrightarrow$ 1.03 Û 1.161 or below 1.03 **Anti-microbial** primary care ELR - 1.04 resistance Anti-microbial resistance: Appropriate prescribing of broad spectrum WL - 11.7% WL - 10.2% or below Û 11.3% Û 11.0% ELR - 11.4% ELR - 10% or below WL - 0.81 Above 14/15 baseline **Carers** Quality of life for carers ELR - 0.83%

ETTER CARE							
		Previous Data	Target	WL CCG	DoT	ELR CCG	Do
	Cancers diagnosed at early stage - % of cancers diagnosed at stage 1 & 2	WL - 46% ELR - 48.9%	Above 2013 CCG position	49%	Û	52%	1
Cancer	Cancer 62 Day Waits - % of patients receiving first definitive treatment for cancer within 62 days of an urgent GP referral for suspected cancer	WL - 79% ELR - 78.3%	85%	77%	Û	82%	1
	Cancer 2 Week Wait - % of patients seen within two weeks of an urgent GP referral for suspected cancer	WL - 91% ELR - 91%	93%	92%	Û	93%	1
Caricei	Cancer 31 Day Wait - % of patients receiving first definitive	WL - 96%	96%	94%	Û	96%	<
	treatment within 31 days of a cancer diagnosis One-year survival for all cancer	ELR - 96% WL - 68.6%	Above 2012 CCG position	69.5%	Û	70.2%	
	Cancer patient experience	ELR - 69.3% National position 8.7	Above 2015 National Average (8.7)	8.6 ₺		8.6	
		position 6.7	werage (o.7)				
	IAPT Roll Out - Proportion of people that enter treatment against the level of need in the general population (CCG)	WL -14.6% ELR - 14%	15%	13.9%	⇔	13.4%	
	IAPT Recovery Rate (CCG)	WL -51%	50%	55%	Û	56%	ı
	75% of people with relevant conditions to access talking therapies	ELR -55% WL -45%	75%	65%	74%		
	in 6 weeks 95% of people with relevant conditions to access talking therapies	ELR -52% WL -95%	75%	65% ①		74%	
Mental Health	in 18 weeks	ELR - 97%	95%	99%	99%		
	50% of people experiencing first episode of psychosis to access treatment within two weeks	WL -50% ELR - 100%	50%	80%		88%	
	Mental Health - Care Programme Approach (CPA) - % of patients under adult mental illness on CPA who were followed up within 7 days of discharge from psychiatric in-patient care	WL -96% ELR - 96%	95%	98%		100%	
Learning	Reliance on specialist inpatient care for people with a learning disability and/or autism (per 1m pop) ALL LLR		45.68 by Q1 16/17 LLR		52.7		
Disability	Proportion of people with a learning disability on the GP register receiving an annual health check	WL -57% ELR - 54%	Above 14/15 CCG position				
		WL -66.4%					
	Estimated diagnosis rates for people with dementia	ELR - 61.9%	66.7%	64%	Û	62.6%	
Dementia	The percentage of patients diagnosed with dementia whose care plan has been reviewed in a face-to-face review in the preceding 12 months	WL -77.9% ELR - 73.7%	Above 14/15 CCG position				
	Neonatal mortality and still births per 1,000 population	WL -8.4% ELR - 4.4%	Below 2013 CCG position	8.2	仓	6.7	
Maternity	Women's experience of maternity services	England 79.7	Above 2015 England average	80	Û	79.2	
	Choices in maternity services	2015 only, no England position (CCGs in highest number of peers therefore green)		63.3		67.3	
	Emergency admissions for urgent care sensitive conditions	WL - 1890 ELR - 2067	Below 15/16 baseline	12 mth rolling 1927	Û	12 mth rolling 2077	
	A&E Waiting Time - % of people who spend 4 hours or less in A&E (UHL)	87%	87% UHL 91.2% STF by March 17 / 95% national target		80%		
	Emergency admissions to any provider following a previous discharge from any provider within 30 days (per 100,000 popn)	WL - 1508 ELR - 1631	Below 15/16 position	12 mth rolling 1564		12 mth rolling 1620	
	Trolley Waits in A&E - Number of patients who have waited over 12 hours in A&E from decision to admit to admission (UHL)	2	UHL 0		0		
Urgent and	Ambulance Handover time - Number of handover delays of > 30 minutes (UHL)	21%	EMAS / UHL 0%	13%			
	Ambulance Handover time - Number of handover delays of > 1 hour (UHL)	13%	EMAS / UHL 0%	6%			
	Ambulance Clinical Quality - Category A (Red 1) 8 minute response time	69%	EMAS - 68% STF		69%		
mergency Care	Ambulance Clinical Quality - Category A (New 1) o minute response time	67%		56%	Û	52%	
	Ambulance Clinical Quality - Category A (Red 2) 8 minute response time	61%	EMAS - 60% STF		58%		
	. 5 , . ,	57%		49%	Û	39%	
	Ambulance Clinical Quality - Category A	87%	EMAS - 87% STF		85%		
	19 minute response time	85%	51445.007	80%	Ţ.	74%	
		4%	EMAS 0%		4.4%		
	Crew Clear delays of > 30 minutes (LRI)		1				Г
	Crew Clear delays of > 30 minutes (LRI)  Crew Clear delays of > 1 hour (LRI)  Delayed Transfers of care attributable to the NHS per 100,000	0.9%	EMAS 0%  Below 15/16 Leics		0.5%		

		Previous Data	Target	WL CCG	DoT	ELR CCG	Do1
Primary Medical Care	Management of long term conditions (Unplanned hospitalisation for chronic ambulatory care sensitive conditions per 100,000 popn)	WL - 767 ELR - 807	Below 15/16 CCG position	12 mth rolling 719	Û	12 mth rolling 754	Û
	Patient experience of GP services	WL - 85% ELR - 84%	Equal to or above Jan 16 CCG position 85% (July 16)		\$	84% (July 16)	¢
	Primary care access		New data collection - target yet unknown				
	Primary care workforce Number of GPs and Practice Nurses (full-time equivalent) per 1,000 weighted patients by CCG		No national target, but both CCGs in top 50% nationally	1.03		1.19	
Elective Access	Patients waiting 18 weeks or less from referral to hospital treatment - RTT - Incompletes (CCG)	WL - 95% ELR - 94%	92%	93%	Û	93%	ſ
	No. of 52 Week Waiters	227	0	54 Orthodontics and 3 ENT patients at UF all CCGs (Aug)			1
	Diagnostic Test Waiting Time < 6 weeks (CCG)	WL - 95.4% ELR - 94.5%	99%	99.4%	û	99.3%	1
	Cancelled Operations - % of patients re-admitted within 28 days of cancelled op (UHL)	96.2% 49 pts	100%	84.2% (All patients at UHL)			ſ
Dental	Patient experience of NHS dental services	WL - 86% ELR - 87%	Above Jan 16 position	89%	Û	83%	1

UHL QUALITY DASHBOARD - All Patients						
Description	Baseline Period	Baseline	Target 20116/17	Latest Period	YTD	
No patient has to tolerate an urgent operation being cancelled for the second time - UHL only		Zero Tolerance	Zero tolerance	YTD Aug 16	0	
Mixed Sex Accommodation (MSA) Breaches	15/16	6	Zero Tolerance	YTD Aug 16	4 in June 1 in July 2 in Aug - patient transferred from an inpatient ward for treatment in the Day case Unit. Patient in Intensive Care Unit who steped down from level3/2	
Serious Incidents - UHL all patients	15/16	UHL 49	less than or equal to 49 by end of 16/17	YTD Aug 16	17	
Health acquired infection (HCAI) measure (MRSA)	15/16	1	Zero Tolerance	YTD Aug 16	1 in July 16	
Health acquired infection (HCAI) measure (CDIFF)	15/16	60	61	YTD Aug 16	23 (FOT 55)	
Number of category 2 pressure ulcers	15/16	89	<=7 per month	Aug-16	13	
Number of category 3 pressure ulcers	15/16	33	<=4 per month	Aug-16	2	
Number of category 4 pressure ulcers	15/16	1	0	Aug-16	0	
		0.4.40/	D 1 000/		07.00	
Safety Thermometer - Harm Free Safety Thermometer - New Pressure Ulcers	Mar-16 Mar-16	94.4%	Red = <92%  RAG based on previous month	Aug-16 Aug-16	95.6% 11	
All falls reported per 1000 bed stays for patients >65years	15/16	5.4	<5.5	Aug-16	5.8	
Safety Thermometer - Catheters & New UTIs	Mar-16	1	RAG based on previous month	Aug-16	1	
New Venous Thromboembolism (VTE)	Mar-16	8	RAG based on previous month	Aug-16	6	
Never Events	15/16	2	0	YTD Aug 16	1 in July - patient intravenously receives a strong potassium solution rather than an intended different medication	